

# Subject : Fundamentals of Information Technology

Day : Thursday  
Date : 01/06/2017

**S.D.E.**



Time : 10.00 A.M. TO 1.00 P.M.  
Max Marks : 70 Total Pages : 1

**N. B. :**

- 1) Attempt **ANY THREE** questions from Section – **I** and attempt **ANY TWO** questions from Section – **II**.
- 2) Answers to both the sections should be written in the **SAME** answer book.
- 3) Figures to the right indicate **FULL** marks.

## SECTION - I

- Q. 1** What is Flowchart? Explain flowchart symbols with example. (14)
- Q. 2** a) Explain in detail various input devices of computer system. (07)  
b) Explain features of Windows operating system. (07)
- Q. 3** What is computer? Explain in detail components of computer system. (14)
- Q. 4** a) Define operating system. Explain in detail functions of operating system. (07)  
b) Explain in detail application software. (07)
- Q. 5** a) What is computer network? Explain various network topologies. (07)  
b) Explain various types of files and data access methods of files. (07)

## SECTION - II

- Q. 6** What is Internet? Explain various advantages and disadvantage of Internet. (14)
- Q. 7** a) Explain in detail components of DOS model. (07)  
b) Explain in detail assembler and compiler. (07)
- Q. 8** a) Explain in detail LAN network type. (07)  
b) List and explain various primary storage devices. (07)

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Subject : IT Enabled Services

Day : Saturday  
Date : 03/06/2017

S.D.E.



Time : 10.00 A.M. TO 1.00 P.M.  
Max Marks : 70 Total Pages : 1

**N.B.:**

- 1) Attempt **ANY FOUR** questions from Section – **I**. Each question carries **10** marks.
- 2) Attempt **ANY TWO** questions from Section – **II**. Each question carries **15** marks.
- 3) Answers for both the sections to be written in the **SAME** answer book.

**SECTION – I**

- Q.1 What is BPO? Explain the capabilities required in BPO.
- Q.2 What is CRM? Explain the common features of CRM Software.
- Q.3 What is disaster management? Explain types of disasters.
- Q.4 Explain the role of IT Enabled Services in Banking sector.
- Q.5 Explain transition planning and program management in detail.

**SECTION - II**

- Q.6 What is Credit Card? Explain credit card operations in detail.
- Q.7 Explain various business processes that a manufacturing industry can outsource.
- Q.8 Write short notes on **ANY TWO** of the following
- a) Transaction Processing
  - b) SCM
  - c) New trends in HR

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**Subject : Managerial Economics**

Day : Tuesday  
Date : 06/06/2017

**S.D.E.**



Time : 10.00 A.M. TO 1.00 P.M.  
Max Marks : 70 Total Pages : 1

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**N.B:**

- 1) Attempt **ANY FIVE** questions.
  - 2) All questions carry **EQUAL** marks.
  - 3) Draw suitable diagrams **WHEREVER** necessary.
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- Q.1 Define 'Managerial Economics'. Discuss the nature of study of Managerial Economics. (14)
- Q.2 Define 'Firm' comment upon 'Profit Maximization' as objective of a firm. (14)
- Q.3 Define 'Price Elasticity' of demand. Explain its types and significance. (14)
- Q.4 Write a detailed note on 'Break Even Analysis'. (14)
- Q.5 Define 'National Income'. What are the methods of measuring national Income? (14)
- Q.6 Explain with diagram, long run equilibrium of a firm under Perfect Competition. (14)
- Q.7 State and explain the laws of returns to scale. (14)
- Q.8 Write short notes on any **TWO** of the following: (14)
- a) Causes of inflation
  - b) Survey method of demand forecasting
  - c) Balance of payment

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